# BY ORDER OF THE COMMANDER 43D AIRLIFT WING

# POPE AIR FORCE BASE INSTRUCTION 32-106 10 DECEMBER 2003



#### OFF-BASE HOUSING INFORMATION



## COMPLIANCE WITH THIS PUBLICATION IS MANDATORY

**NOTICE:** This publication is available digitally on the AFDPO WWW site at:

http://www.e-publishing.af.mil.

OPR: 43 CES/CEH (Ms Ruth Buscema) Certified by: 43 CES/CEH (Ms Dorothea Slonaker)

Supersedes POPEAFBI 32-106, 1 August 2001 Pages: 10

Distribution: F

This instruction will familiarize Pope AFB newcomers with off-base housing.

#### **SUMMARY OF REVISIONS**

Updates include phone number changes for some of the facilities, rental prices have increased for the 3 bedroom houses and the 3 bedroom apartments, increases in rates for temporary on-base government quarters - VAQ/DV Suites and the attachments were updated. **A bar (|) indicates a change since the last edition.** 

#### 1. Introduction.

1.1. We would like to help you during this period of transition. It's our desire for you to be comfortable, enjoy your new home, and feel you're part of the community.

#### 2. Sponsor Responsibility.

2.1. Your sponsor has prime responsibility for showing you when and where to go to accomplish your processing. The Housing Management Office is here to assist you in locating suitable off-base housing in the Fayetteville/Spring Lake area. Many problems can be eliminated by our personal service.

## 3. The Housing Management Office.

3.1. We can help guide you to the most suitable off-base housing for your personal needs. Individual counseling and personal attention to your specific needs will enable you to choose wisely from the various types of housing available. When you receive orders to your gaining base, we can assist you in sending an advance application for base housing.

# 4. Reporting Procedures.

4.1. All military personnel must report to the Housing Management Office prior to entering into any lease, rental or sales agreement in accordance with AFI 32-6001, *Family Housing Management*. The office is located at 901 Armistead Street, and is open 0815-1615, Monday through Friday. If you arrive during non-duty hours, the Lodging Office on Ethridge Street will aid you in locating temporary accommodations. You can reach the Lodging Office at (910) 394-4131.

## 5. Purchasing a Home.

5.1. If you require a special type of housing, or plan to remain on Pope AFB for 3 years or more, you may want to consider purchasing a home. A large number of new and resale homes in all sizes and prices are available in the Fayetteville/Spring Lake area. Veteran's Administration guaranteed home loans are readily available for most military personnel. A listing of sales is available for your convenience in the Housing Management Office, as well as information on financing, qualifying, and buying or selling a home.

# 6. Rental Prices.

6.1. Personnel reporting to Pope AFB are urged to check the availability of government housing first. Rental prices are listed below; however, prices do not include utilities.

2 bedroom house	\$400 and up (limited)
3 bedroom house	\$495 and up
4 bedroom house	\$675 and up (limited)

1 bedroom apartment	\$295-\$740
2 bedroom apartment	\$375-\$910
3 bedroom apartment	\$585-\$890

#### 7. Furnished Accommodations.

7.1. A small selection of furnished houses, apartments, and mobile homes are also available. The extra cost of furnishing can average \$50-\$150 per month.

#### 8. Mobile Homes.

8.1. There are no government operated mobile home parks located in the Fayetteville/Spring Lake area. Price range from \$175 to \$450 per month for furnished units, and spaces are available for \$100 to \$150 per month.

## 9. Temporary Quarters.

9.1. A large listing of off-base temporary quarters is available through the yellow pages. The Fayetteville area has most of the large nationally known motel chains as well as local owned establishments of equal quality.

#### 10. Utilities.

10.1. Electric service deposits range from \$250 to \$350 & up, depending on the company. Sprint Carolina Telephone does not require a deposit with proof of good credit, and/or verification of prior service, otherwise will be required. Most electric companies will waiver deposit with a good credit report. Visit the Housing Office for details on waivers for Lumbee River Electric Company and Public Works Commission, if one is required.

**Utility Companies:** 

Lumbee River Electric Company, Lake Rim, Raeford (910) 864-2220

Progress Energy-Carolinas (no local office) 1-800-452-2777

Public Works Commission, 201 Hay Street, (910) 483-1383

South River Electric, Highway 210 North, Spring Lake, (910) 436-1666

Sprint Carolina Telephone, Westwood Shopping Center, (910) 864-9011

North Carolina Natural Gas Company, 2803 Ft. Bragg Road, 1-800-275-6264

#### 11. Pets.

11.1. Most apartments and mobile home parks do not allow pets. Some rental units accept pets usually with restrictions or nonrefundable pet fees between \$75 to \$250. Pets are permitted in hotel/motels at the discretion of the manager.

#### 12. Recreation.

12.1. A catalog listing of recreation suggestions, tours and brochures of points of interest in North Carolina and are available in the Information, Tickets and Travel Office, 521 Virgin Street, telephone, 394-4478.

## 13. Inquiries.

13.1. The Housing Management Office staff will be happy to answer any questions you may have, as well as help you with landlord complaints, and information on purchasing or selling your house. **Attachment 2** through **Attachment 5** are also provided for your guidance and information. For any general information pertaining to off-base housing, mail inquires to: Housing Management Office, 43 CES/CEH, 901 Armistead Street, Pope AFB, NC 28308-2405; or phone commercial (910) 394-4867/1005; DSN 424-4867/1005.

FRANK J. KISNER, Colonel, USAF Commander

# GLOSSARY OF REFERENCES AND SUPPORTING INFORMATION

# References

AFI 32-6001, Family Housing Management

# **EMERGENCY FACILITIES**

POPE AIR FORCE BASE		
Clinic Appointments	1-800-931-9501	
Patient Administration/Tricare	394-2182	
Ambulance	911	
Security Forces	911 (394-2800)	
Crime Stop Emergencies only	394-4111	
FORT BRAGG	·	
Womack Army Hospital	907-6000	
Ambulance	911	
Military Police	911	
Fire Department	911	
American Red Cross	396-1231	
OFF-BASE FACILITIES		
Hospitals:		
Cape Fear Valley Medical Center, 1638 Owen Dr.	609-4000	
Highsmith-Rainey Memorial, 150 Robeson St.	609-1000	
Veterans Affairs Medical Center, 2300 Ramsey St.	488-2120	
Ambulance	911	
Fayetteville Fire Department	911 (433-1728 non-emergency)	
Cumberland County Sheriff	911 (323-1500 non-emergency)	
Fayetteville Police Department	911 (433-1529 non-emergency)	
Harnett County Sheriff	911 (893-7555 non-emergency)	
Hope Mills Police Department	911 (425-4103 non-emergency)	
Hoke Country Sheriff	911 (875-5111 non-emergency)	
North Carolina Highway Patrol	486-1334	
Armed Forces Emergency Service Center	1-877-272-7337	
OFF-BASE SPRING LAKE	1	
Ambulance	911	
Police	911 (436-0350 non-emergency)	
Fire Department	911 (436-0332 non-emergency)	

# LODGING GUEST RATES HOUSING MANAGEMENT SERVICE

Go to the Housing Management Office, 901 Armistead Street, Pope AFB, NC	
If you need housing, permanent or temporary.	
If you are buying or selling your home.	
If you are renting or leasing a home, apartment, or mobile home.	
If you have a complaint involving housing, discrimination, or your landlord.	
ON-BASE HOUSING	

Pope AFB has 627 housing units on base. These include 84 officer units and 543 units for enlisted grades.

# TEMPORARY ON-BASE GOVERNMENT QUARTERS

## **POPE AIR FORCE BASE:**

For reservations call 394-4131.

TLFs – all grades - \$32.00 per night.

VAQ daily rates: \$26.50 per night and VOQ daily rate \$26.50.

DV Suites - \$32.00 per night. Airlifter Suite (VIP) \$38.00 person night. Call 43d Wing Protocol for reservations, 394-4739.

## **FORT BRAGG:**

# For reservations call 396-7700 ext 1710 (Airborn Inn)

Normandy House	Totten Street	396-7700
Delmont House	Bastogne Drive	396-7700
Leal House	Reilly Road	396-7700

Daily rates - \$35.00 one person per night, \$40 two people then \$3 for each additional person

No pets allowed in any of the lodges.

**KENNEL:** McKellars Lodge (Fort Bragg) - 432-1391. No reservations (outside dogs only, shot records required). \$6.00 a day.

Hours of operation: 1000-1700, Wednesday - Sunday. You must be a member of the club, \$25.00 a year per pet. Off-base kennels are listed in the yellow pages.

#### **COMMUNITY FACILITIES CLUBS**

## POPE AIR FORCE BASE

The Officers' and Enlisted Open Mess are combined into one co-located club at 5504 Reilly Road. For your dining pleasure, lunch is served Monday-Friday, 1100-1300. Telephone 394-2154. Membership dues are \$17.00 per month for officers and \$8.00 per month for enlisted E4-E9, and \$5.00 per month for enlisted E1-E-3.

## **FORT BRAGG**

Reciprocal club privileges are authorized at Fort Bragg clubs for Pope AFB club members.

#### **SNACK BARS**

# **POPE AIR FORCE BASE**

The 43d Services Squadron operates a Bowling Center, 751 Armistead Street, Tuesday-Thursday, 1000-1100; Friday, 1000-1230; Saturday, 0900-midnight; and Sunday, 1300-1900; including snack bar (394-2891).

The Pizza Parlor, located in the Community Activities Center, 5546 Reilly Road, also serves fast food. Hours of operation are Monday-Friday, 0700-1300 & 1700-1000; Saturday-Sunday, 1700-2100; holidays, 1300-2000. Delivery service on Pope AFB is available Monday-Friday, 1700-2130; Saturday & Sunday, 1700-2000 (394-2377).

The Pro-Shop Snack Bar located in the Willow Lakes Golf Course Club House serves breakfast, short orders and sandwiches. Hours of operation are: Monday-Sunday 0700-1500 (394-2325).

# FORT BRAGG

Food concessions are located at the main Post Exchange on Butner and Fort Bragg Boulevard and the mini-mall on Reilly Road. Open 7 days weekly, serves both full course and short order meals. Fort Bragg also has several small cafeterias and drive-ins for your convenience.

# **RELIGIOUS SERVICES**

The beauty of Pope AFB Chapel is comforting and adds to the worshipful atmosphere found there. Spiritual education and fellowship are enjoyed by all major faiths (Protestant, Catholic, Orthodox, Jewish, and Muslim).

## CHAPEL SCHEDULE

Protestant (394-2677): Sunday: Praise Service - 0800; General Protestant Service - 1100

Sunday School (September - May) at Pope Elementary School - 0930

Catholic (394-2677): Weekend Mass: Saturday 1700; Sunday - 0930

Daily Mass: Tuesday - Friday - 0630

CCD (September - May) at Pope Elementary School - 1115

Other (396-1121): For Orthodox, Jewish or Muslim services, contact Fort Bragg chaplain staff.

Choirs as well as personal enrichment groups make worshipping at Pope AFB Chapel a family experience. The chapel is located at 315 Ethridge Street (394-2677).

In addition to our own chapel, there are over 200 churches representing all major denominations in the Fayetteville area. A complete listing can be found in the yellow pages of the Fayetteville telephone directory and more specific information in the local Saturday newspaper.

#### **SCHOOLS**

There are no junior or senior high schools on Pope AFB, so information must be obtained from the Cumberland County Board of Education, at 678-2300. Students are assigned a school on an individual basis and usually near home. A list of all schools can be found in the city map and in the yellow pages.

The 5th and 6th graders on Pope AFB will attend Irwin School. The 7th through 9th graders will attend Albritton School on Fort Bragg, and the 10th through 12th graders will attend E.E. Smith High School on Seabrook Road, Fayetteville. Bus transportation is provided. The telephone number for the Fort Bragg Schools is 436-5410. Other schools: Harnett County - (910) 893-8151; Hoke County - (910) 875-4106; Moore County - (910) 947-2976.

**ON BASE**: Pope Elementary (Preschool-4th grade), Armistead Street, telephone number 497-6136.

# PRIVATE, CHRISTIAN SCHOOL LISTING: (See Telephone Book for Complete Listing)

Berean Baptist Academy (K-12th grade), 518 Glensford Dr, 868-2511

College Lakes Christian Academy (K-12th grade), 4704 Ramsey St, 488-8344

Cornerstone Christian Academy (K-12th grade), 3000 Scotty Hill Rd, 867-1166

Fayetteville Academy (preschool -12th grade), 3200 Cliffdale Rd, 868-5131

Fayetteville Christian School (preschool-12th grade), 1422 Ireland Dr, 483-3905

Haynie School, Inc. (preschool-2d grade), 1906 Morganton Rd, 323-2372

Northwood Temple Academy (preschool-12th grade), 4201 Ramsey St, 822-7711

St. Ann Catholic School (K-8th grade), 365 N. Cool Spring St, 483-3902

St. Patrick's Catholic School (K-8th grade), 1620 Marlborough Rd, 323-1865

Trinity Christian School (K-4th grade), 3727 Rosehill Rd, 488-6779

#### RECREATION

North Carolina is known as "Variety Vacation Land." It offers beauty of all varieties from the heaving and sighing of the beaches on the eastern shore, to the Blue Ridge Mountains in the Land of the Sky. Almost all of these areas are within a 2 to 4 hour drive from Pope AFB. To the natives and to the thousands who have visited our state, North Carolina is indeed "the godliest land."

On-base, we have a theater, bowling center, fitness center, multi-craft hobby shop, auto hobby shop, swimming pool, tennis courts, racquetball courts, 18 hole golf course, youth center and the Community Activities Center.

Omega World Travel will service all unofficial needs from airline to hotel reservations. They are located on Fort Bragg at the Mini Mall, Reilly Road (Monday-Friday, 0930-1730; Saturday, 0900-1200), 436-2058.

In addition, Pope AFB personnel are authorized to use the varied recreation facilities located on Ft Bragg including an ice skating rink, 396-5127. Also, riding stables are available just outside our gate on Reilly Road, 396-4510.

Smith Lake on Fort Bragg has hook-ups for motor homes and campsites. They are open all year. Telephone 396-5979.

The Parks and Recreation Department of Fayetteville and Hope Mills provide wholesome leisure activities. These activities help you enjoy the cultural, instructional, physical, outdoor, and social benefits of recreation and parks.

Forty parks, large and small, total more than 300 acres. These offer a full complement of action facilities or for the more sedentary, areas of peaceful solitude and relaxation. For golfers, the area offers at least sixty 18-hole golf courses within an hour drive of Pope AFB. The renowned Pinehurst-Southern Pines golf course complex is among these courses. For further information, call the Parks and Recreation Department of Fayetteville at 433-1547.

There is much fun to be enjoyed in the Fayetteville area, indoors and outdoors, all year long. So get involved in local activities and make this your best assignment ever - it's here for you!

SHOPPING CENTERS		
FAYETTEVILLE:		
Bordeaux	Owen Drive	
Cape Fear Plaza	Eastern Blvd/Grove Street	
Cliffdale Plaza	Cliffdale Street	
Cross Creek Mall	Morganton Road	
Cross Creek Plaza	Morganton Road	
Cross Pointe Center	Morganton Road	
Eutaw Village	Bragg Boulevard	
Glensford Commons	Glensford Road	
Highland Center	Raeford Road	
Market Fair Mall	Skibo Road	
McPherson Square	McPherson Church Road	
Northgate Plaza	Ramsey Street	
Pamalee Plaza	Murchison Road	
Ponderosa Shopping Center	Yadkin Road	
Sycamore Square	Bragg Boulevard	
Tallywood Shopping Center	Raeford Road	
Westwood Shopping Center	Morganton Road	

# **TRANSPORTATION**

ON-BASE - POPE AFB		
Base Taxi (official business)	394-6906/6907	
FORT BRAGG		
Airline Ticket Office (official travel)	436-1185	
Household Goods (TMO)	396-0331/0332/9806	
DITY Move	396-5212/3505/2903	
Post Exchange Car Rental (Mini-Mall)	436-5200	
OFF-BASE - FAYETTEVILLE/SPRING LA	<u>AKE</u>	
TAXIS		
Terminal Taxi Company	488-5555	
Spring Lake Taxi Company	497-1470	
Yellow Cab Company	488-5555	
BUSES		
FAST City Bus Service	433-1745	
Greyhound Bus Lines (324 Person St.)	1-800-231-2222 / 483-2580	
CAR RENTALS		
Avis Rent-A-Car	1-800-331-1212	
Budget Rent-A-Car	485-3651	
Hertz Rent-A-Car	483-8808	
National Rental	485-2133	
Continental Rent-a-Car (Ft Bragg)	436-5200	
AIRLINES		
* Fayetteville Regional Airport	433-1621	
Delta	1-800-282-3424	
US Airways	1-800-428-4322	
TRAIN		
Amtrak	1-800-872-7245	